

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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| Applicant: | Patrick Stamm et al. | Examiner: | Kardos, Neil R. |
| Serial No.: | 10/643,353 | Group Art Unit: | 3623 |
| Filed: | August 19, 2003 | Docket No.: | 60027.0199USU1/BS030095 |
| Title: | Customer Feedback Method and System | | |

AMENDMENT

Mail Stop RCE
Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Dear Sir:

Applicant respectfully requests entry of the corresponding RCE and the following amendments and remarks contained herein in response to the Final Office Action mailed July 3, 2008. Applicant respectfully submits that the remarks contained herein place the instant application in condition for allowance.

Amendments to the Claims are reflected in the listing of claims in this paper.

Remarks/Arguments follow the amendment sections of this paper.